

# COUNTIES

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**Brown**

**Door**

**Kewaunee**

**Marinette**

**Menominee**

**Oconto**

**Shawano**

**Northeast Wisconsin  
Family Care  
Steering Committee**

**Directors**

Robin Elsner—Marinette

Craig Johnson—Oconto

Rick Kane—Shawano

Bill Kelsey—Kewaunee

Joe Krebsbach—Door

Barb Larson-Herber-Shawano

Barb Nelson—Menominee

Brian Shoup—Brown

Roger Tepe—Door

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**Northeast Wisconsin Family Care**

2701 Larsen Road  
Green Bay, WI 54303

**Rolf K. Hanson**, Planning Director  
920-857-9854 (Office)  
920-883-6193 (Cell)  
e-mail: [rolf.hanson@new.rr.com](mailto:rolf.hanson@new.rr.com)

# NORTHEAST WISCONSIN FAMILY CARE

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## General Information for Providers

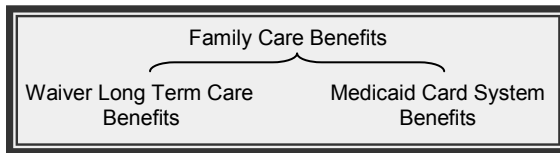
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[www.northeastwisconsinfamilycare.com](http://www.northeastwisconsinfamilycare.com)

# FAMILY CARE

## What is Family Care?

- Family Care is a regional approach for managing the long term care benefits and resources for eligible individuals.
- Benefits provided to eligible<sup>1</sup> individuals are commonly referred to as “waiver services<sup>2</sup>”. Eligible individuals who are not being provided benefits in the current county based system have been placed on waiting lists<sup>3</sup>.
- The goal of Family Care is to eliminate current waiting lists.
- The philosophy of Family Care is “access, choice, quality and cost-effectiveness, the right service, in the right amount, at the right time”.
- Family Care is person-centered, outcome-driven.



## What are Long Term Care Benefits?

- Long term care benefits include:
  - Adaptive aids *general and vehicle*
  - Adult day care
  - Alcohol/drug abuse day treatment services
  - Care/case management
  - Communication aids/interpreter
  - Community support programs
  - Consumer/self-directed support
  - Education/training
  - Counseling & therapeutic services
  - Daily living skills training
  - Day services/treatment
  - Durable medical equipment *except hearing aids/prosthetics*
  - Occupational therapy
  - Personal care/emergency response systems
  - Home health/modifications
  - Housing counseling
  - Home meal delivery
  - Mental health day treatment services *all settings*
  - Nursing facilities/services

## When will Northeast Wisconsin Family Care begin enrollment?

- Northeast Wisconsin Family Care (NEW FC) is targeting to begin operations March 1, 2012. Consumers currently receiving waiver services who select NEW FC will rollover by county during an 8-10 month period. Consumers on the waiting lists will enroll in NEW FC by county over a 36 month period.

## What will change for Providers?

- Provider contracts will be with NEW FC rather than the Counties.
- There will be billing and claim form changes.
- There may also be changes in the packaging of the services that will be purchased, negotiated rates, and payment timing.
- NEW FC intends to offer contracts to providers currently contracted and recommended by the Counties for services for residents receiving long term care “waiver” benefits. Contracting is targeted to begin during the 3rd Quarter of 2011.
- NEW FC staff, together with County staff, will continue to work on providing information and working with providers on preparing them for Family Care.
- Some providers will continue to contract separately with the Counties for non-Family Care services.

<sup>1</sup> Members must be both financially (Medicaid guidelines) and functionally (unable to perform key activities of daily living) eligible for program services.

<sup>2</sup> Waiver services are home and community based services provided as alternatives to placing Medicaid beneficiaries in nursing homes, hospitals or other institutions.

<sup>3</sup> Waiting list includes people that are eligible for waiver services but are not receiving services due to funding.

## Will there be any new providers for Family Care?

- Family Care includes certain services currently included in Medicaid Card services such as nursing homes, personal care, physical therapy and occupational therapy. NEW FC will need to contract with providers of these services.
- There will be an increased need for residential and other services as consumers on the waiting list enroll in Family Care over a 36 month period. NEW FC will be looking to current providers for additional capacity and or to new providers for additional capacity. Additionally, over time NEW FC will likely be looking for new service options for its members.

## How will provider rates be set?

- For services currently included in the Medicaid Card services, the State fee schedule will be used.
- For other services, NEW FC will negotiate rates and other terms with providers. The State Department of Health Services is currently developing a standard methodology for developing residential rates.

## What contract will be used?

- A standard contract template will be developed by NEW FC. The contract template will be reviewed and approved by the State Department of Health.